

The Turning Point

THE ARC OF MONMOUTH

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A publication of The Arc of Monmouth, a non-profit agency serving persons with intellectual disabilities and their families since 1949.



President's Message

Philip A. Fina

The Arc Board of Directors recently reviewed progress on the Strategic Plan, developed in 2005. The following are just a few of the actions and activities of the organization related to the Strategic Plan:

- Members have been involved in advocacy on state and national issues of importance to persons with intellectual and developmental disabilities and their families.
- Fact sheets on Real Life Choices for persons on the priority category of the waiting list, and on the Real Life Choices program for students graduating from high school and transitioning to adult life have been made available on The Arc of Monmouth website.
- An art gallery has been established at Arc's storefront at Freehold Raceway Mall, which will continue to showcase artwork by persons and students with disabilities.
- Arc was approved by the Division of Developmental Disabilities (DDD) to be eligible to provide services to persons leaving developmental centers under the Olmstead Initiative.
- Arc submitted a proposal to the Fort Monmouth Revitalization Committee in hopes of providing housing there in the future for persons with developmental disabilities.
- Arc offers a number of training opportunities for family members of persons with developmental disabilities. In the last year, this included a series of four "lunch and learn" sessions on speech and occupational therapy, self-advocacy, education advocacy, and assistive technology.
- Arc applied to the Regional Family Support Council (advisory group to the Division of Developmental Disabilities) for a grant for a new Afternoon Drop Off Center in Red Bank, and we have received tentative approval from DDD to serve four persons.
- The Hackett Foundation provided funds to purchase five new computers for use by served persons, one in each Arc Adult Training Center.

The board is pleased with and proud of the progress being made on the plan, and thanks especially go to the dedicated staff of The Arc, served persons, members, and volunteers who contribute to these achievements. Keep up the good work!

Annual Covered Dish Supper and Awards Presentation Held



At The Arc of Monmouth's Covered Dish Supper are the award winners. From the left, Victor Musto, Roxanne Oka, Augustine Devito, Elaine Richardson and Dr. John Nevins. (See Story on Page 4.)

41st Annual Winter Glow Ball "Celebrating Our Future" Set



Jack Privetera (left), one of this year's three honorees, and Chairman of the Winter Glow Ball Anita Roselle at the Kick Off held for the General Committee to the ball this past September. (See story, page 3)

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published by

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Executive Director's Report

Mary E. Scott

In recent weeks we at The Arc of Monmouth have been spending time trying to articulate the values of the organization. Our values are not changing, of course. But we want to be able to describe them well for ourselves and for others, including families who may want to use our services. We want to answer the question: "How do we expect people to be treated, consistently, when they deal with The Arc of Monmouth?"

I hope that some of the terms we have come up with will sound right and true to those who know us. The terms include:

- ◆ Committed to the mission
- ◆ Respectful
- ◆ Trustworthy
- ◆ Positive
- ◆ Kind
- ◆ Conscientious

Do you want to weigh in on this list? Please feel free to send me your thoughts via e-mail at mescott@arcofmonmouth.org, or via regular mail.

**The Arc of Monmouth
is a
Real Life Choices
Provider**

Information on Medicaid Managed Care Auto-Assignment:

Recently you may have received notice from CMS stating that you have been auto-assigned to a Medicaid HMO. The Arc of Monmouth's Ambulatory Care Center accepts Amerigroup as their HMO. If you have been auto-assigned an HMO that is not Amerigroup and you access medical or mental health services through the center you can take the following action: Contact the Health Benefits Coordinator (HBC) program at 1-800-701-0710 to do one of the following: (1) switch from assigned HMO to Amerigroup or (2) disenroll completely and return to the regular Medicaid system. The aforementioned process is the same for Medicaid beneficiaries with disabilities who have selected a Medicaid HMO and then want to either switch to another one or disenroll altogether.

If you have any questions about Medicaid HMOs or the services offered through our Ambulatory Care Center please feel free to contact Kristen Creed, Director of Health Services at 732-493-1919 (x800).

41st Annual Winter Glow Ball set for December 7th



Mara Bey (left) and her mother Lina, father Jeffrey and sister Olivia.

The Arc of Monmouth is thrilled to announce that the planning of the 41st Annual Winter Glow Ball is underway. To kick off the event, a cocktail party was held for the General Committee to the ball.

Anita Roselle of East Manasquan, Chair of the Ball for the 18th year, addressed the General Committee on the evening of September 14th and announced that the theme for this year would be "Celebrating Our Future", and for the first time in the ball's history there would be three honorees: Jack Privetera of Fair Haven; Junior Honoree, Mara Bey of Oceanport; and Roxanne Oka of Eatontown, an individual served by The Arc of Monmouth.

"I can think of no better way to celebrate our future than with these three honorees," Mrs. Roselle commented.

Mr. Privetera is the founder of The Anabel Foundation, a foundation in the name of Countess Anatole Buxhoeveden's daughter, an individual with developmental disabilities. Through the foundation, Mr. Privetera carries out the Countess' work of supporting local non-profit organizations, including The Arc of Monmouth. The Countess was the founder of the Winter Glow Ball 41 years ago. Mr. Privetera has been an extremely strong supporter of The Arc of Monmouth.

Miss Bey, at the young age of 13, is on the road to both philanthropy and entrepreneurship as she has started her own business entitled "Crabby Mara". Half of the proceeds go toward the Kortney Rose Foundation, which works to help in the fight against pediatric brain tumors.

Ms. Oka is being recognized for her Citizenship Award, an award given each year by The Arc of Monmouth to an individual with developmental disabilities. Over the years Roxanne has become an invaluable volunteer at The Arc of Monmouth, giving her time to many special events and fundraisers throughout the agency. In addition, she is very involved with her church and provides to them a great deal of community service.



Roxanne Oka

The ball is being held on Friday, December 7, 2007 at the Shore Casino in Atlantic Highlands.

As always, a spectacular live and silent auction are planned for the Winter Glow Ball in addition to the Giant \$100 50/50 Raffle. There will also be a \$5 Raffle for a \$2,000 shopping spree at the Short Hills Mall just in time for the holidays.

The Winter Glow Ball is held each year to benefit The Arc of Monmouth. Sponsorship and advertising opportunities are still available. For more information about sponsorships or reservations, please call The Arc of Monmouth's Development Department at 732-493-1919.



Janice Colondrillo (right) with her mother, Joan at one of the many Tuesday Group meetings they attended together. Joan is a member of the group, the executive committee to the Winter Glow Ball.

*This year
The Arc of Monmouth
lost a very dear friend.
We miss you, Janice.*



Janice with Countess Anatole Buxhoeveden, the founder of the ball.



Janice (front) with her parents Michael & Joan Colondrillo, members of the General Committee to the Winter Glow Ball.

Annual Covered Dish Supper & Awards Presentation

On the evening of October 18th The Arc of Monmouth's annual Covered Dish Supper and Awards Presentation was held at St. Dorothea's Church in Eatontown. Over 100 people attended and a wonderful time was had by all. Awards were presented to the following individuals: Congratulations to all.

Victor Musto

*Rita J. Vogel Award for
Most Improved Track &
Field Athlete*

A student at the Harbor School, Victor was recruited and joined The Arc of Monmouth's track and field team three years ago through his teacher and volunteer track and field coach, Ann Steinberger. He constantly challenges himself in all aspects of life. In track he pushes himself to achieve better times in his events. Victor was also determined to administer his insulin independently, enabling him to participate in the Special Olympics Summer Games. Victor is filled with team spirit, is an inspiration to be around, and is a tremendous asset to the team.

Roxanne Oka

Citizenship Award

Roxanne has been involved with The Arc of Monmouth since the 1980s when she started coming to the Red Bank Thrift Shop. At any given time she could be seen doing a multitude of tasks. Roxanne continued with the agency and has become an invaluable volunteer through both the recreation department and development department in addition to being a served individual. She is an extremely hard worker and will pitch in at a moment's notice wherever she is needed.

Roxanne is also a valuable member of her church and provides a great deal of community service to them. She regularly helps serve meals to those in need and provides free babysitting services to the children of the homeless so the parents can get a break. She has also watched pets for neighbors and volunteered at Monmouth Medical Center. Roxanne has made herself an active and important part of her community.

Augustine DeVito

Volunteer of the Year

A long term Arc of Monmouth volunteer, Auggie has been one of the most influential volunteers in Monmouth County for individuals with developmental disabilities over the past 30 years. He founded the Holy Trinity All-Star Basketball Team in 1977, inspired by his son, an individual with developmental disabilities.

The basketball clinic, which began with six members, teaches the fundamentals of the game and focuses on teamwork and camaraderie. Currently the team has between 30 and 50 members each year. Within this program, Auggie has utilized volunteers from a pre-trial intervention program with the Monmouth County Probation Department that allows first-time non-violent offenders to avoid court sentencing and complete their community service by helping with the team. Through this team he has turned around dozens of lives.

John Nevins, M.D.

*Health Care
Professional of the Year*

Dr. Nevins has served as the medical director for The Arc of Monmouth's Ambulatory Care Center since its inception in 1990. He selflessly provides quality medical care for his patients while treating them with the utmost respect and understanding. He takes time with each individual patient and their caregiver to make their visit as pleasant as possible. Also a wonderful teacher and mentor he is sure to explain procedures, diagnoses and complex disabilities to each medical student that visits the center.

In addition to his work and family, he serves as the chairman of The Arc of New Jersey's Mainstreaming Medical Care Board of Directors. He speaks at statewide conferences and is known as an authority in his field. He emulates the mission of both The Arc of Monmouth and The Arc of New Jersey. Congratulations to Dr. Nevins, who has also won this award on the state level.

Elaine Richardson

Employee of the Year

Elaine Richardson is the Marketing and Sales Manager at The Arc of Monmouth's Work Opportunity Center (WOC), and has been an employee for The Arc for over 25 years. She is responsible for bringing in contract work for various sites of The Arc and does so while ensuring that jobs are completed on time and to the customer's satisfaction. But she does more than the every day workload.

Elaine can also be seen on the production floor of WOC helping to complete a job or instructing served individuals how to do a new one. Elaine will sit with individuals in a one-on-one setting to help them assemble their product. She has a knack for matching the right individual with the right step of the process within the job, boosting their morale and encouraging them to keep working so that they meet the production deadline, while increasing their pay. Elaine is a hard-working dedicated staff member who is an outstanding representative of The Arc of Monmouth.

WOC's Self Advocacy Group Visits Ronald McDonald House



Ready to visit the Ronald McDonald House are from the left Carolyn August, Stephanie Amato, Dennis Plummer, Sharon Burden and Craig Goldenthal.

Ave in Long Branch They brought with them a van full of soda can tabs and while there, took a tour of the facility. This is the third year that the group has participated in the soda tab collection program.

Six members of the Self Advocacy Group (SAG) at The Arc of Monmouth's Work Opportunity Center (WOC) in Long Branch, recently visited the Ronald McDonald House on Bath

"All of our individuals who go to Ronald McDonald House are impressed with the facility, the recreation center, the library and especially with the caring staff," stated Heather Warner, Vocational Counselor at WOC, who coordinates the tab collection each year.

The soda can tabs that the SAG group brought were collected at various locations of The Arc of Monmouth in addition to many other places. They are dropped off at the Ronald McDonald house and they in turn sell them to a recycling center that pays a premium price per pound. Ronald McDonald House, the facility that houses the families of sick children free of charge while the child receives treatment in the area, receives the proceeds.

"We use the proceeds to purchase perishable items such as eggs, butter, bread and milk for the families that stay with us," explained Camitha Shivers, the House Manager and tour guide. "We are so happy to see so much support for us comes from The Arc of Monmouth's Self Advocacy Group and their friends and families who have collection stations all over Monmouth County."

National Disability Mentor Day



Brandon Nazon (right) and his mentor, Chef Tommy at McLoone's Pierhouse in Long Brnach

Atlantic Club, Manasquan; Marc Adkins of the Macaroni Grill, Holmdel; Charles Kawas of the Eatontown Department of Public Works; Angela Moll of Appelbee's, Tinton Falls; Eric Darnley of The Corner Stone Café and Restaurant, Freehold; Diane Striffilino of Babies 'R Us, Freehold; and Chef Tommy, of McLoone's Pierhouse in Long Branch.

These mentors work alongside the people The Arc of Monmouth serves and generously share their experience and expertise, and in doing so enhance the success of these employees.

The Arc of Monmouth acknowledges and thanks them on behalf of the many people who have, with their support, become an asset to the companies and businesses for which they work.

On October 17th, National Disability Mentor Day, ten individuals served by The Arc of Monmouth's employment department, acknowledged and celebrated those mentors who have played a significant role in teaching, supporting and encouraging them in gaining the knowledge and skills needed to become successful in the work place.

Those honored were: Jason Bond of PETCO, Eatontown; Pat Capwell of Chico's, Shrewsbury; Trevor Hansen of Marshall's, Holmdel; Juan Restrepo of the



Rosemary Grau (right) and her mentor Jason Bond at PETCO in Eatontown.

Focus On ... Farmingdale Group Home



Farmingdale Group Home, a small but cozy place.

Farmingdale Group Home opened in 1998 and is Arc's second newest residence. A plaque proudly displays Ronald B. Sheldon's name. Ron was the father of one of the residents, and his determination was instrumental in achieving its opening. A total of four individuals ranging in age from 30 to 72 reside in the home, and three are original residents. Of the four, three of the residents are nonverbal, but communi-

cate in their own way by using sign language and showing you what they want or need.

Farmingdale is small and its quiet atmosphere enables each resident to independently participate in activities that interest them. One resident enjoys going to Easter Seals Camp during July for a week, is a fan of auto racing and plans to attend the Turkey Derby at Wall Stadium near the end of November. Others enjoy swimming, horseback riding, playing the guitar and "people watching". As a group, they enjoy going to Six Flags Great Adventure's Wild Safari, listening to music at jazz clubs, and the petting zoo. Attending the Christmas light show at PNC Bank Arts Center has become a tradition every year. They recently hosted a barbeque with Alexandria Group Home to welcome back those residents who have been away and to celebrate current birthdays.

Upcoming events include celebrating Hanukkah, Christmas and their annual holiday dessert party.

Do you have dry cleaning? Tired of going to the dry cleaner? Let them come to you!

PRESSED4TIME mobile dry cleaners offers you pick up and delivery of your dry cleaning at your workplace or home. Tell them The Arc of Monmouth sent you and The Arc will receive part of the proceeds from that service.

Some areas of Monmouth County are excluded.

**Call the Development office at 732-493-1919
or Daniel Webster, President, Pressed4Time at 732-275-0500**



Meet Neil



Neil Fleischman helping to hand out water at this year's Step Up For The Arc Walk.

Congratulations to Neil Fleischman, who was the recipient of Macy's, Monmouth Mall, Employee of the Month for June 2007. Neil is a highly valued employee of Macy's, and this was not the first time he received recognition for his work. Neil began his career in 1987 through Monmouth

Regional High School's work-study program. While in the program, Neil was nominated for, and received, the "Project Help" award for his outstanding work ethic.

September marked Neil's 20th anniversary with Macy's. During his tenure, Neil has worked in several departments, with the last 18 in receiving. Neil takes great pride in his work. According to Neil, his boss refers to him as his "right hand man". In addition to enjoying his work, Neil takes great pleasure in staff camaraderie.

Neil is a regular in the world renowned Thanksgiving Parade where he volunteers as a balloon handler. Neil intends to continue at Macy's until his retirement and enjoys all the benefits associated with his longevity including medical and dental benefits and paid vacation.

Neil also has a lot to celebrate in his

personal life. This past February, he proposed to the "love of his life", Roxanne. With the help of Sherry Blackman, Arc's Director of Social Services and Kristen Carter, Community Support Worker, Neil researched and purchased a ring for Roxanne. Neil's social life is a busy one. He is an active member of The Arc of Monmouth, serving on the Board of Directors, Walk committee and as secretary for Arc's Circle of Friends club.

Even though his parents moved from Eatontown to New Hampshire a few years ago, Neil remains in the family home in Eatontown where he receives support from The Arc of Monmouth's Independent Living Program. His community support worker visits him regularly to ensure he is safe, the home is secure, and to provide the support he needs to continue to be an active member of the community.

Welcome New Members:

Mr. Joe Barlow
Ms. Kristen Bennett
Mr. Dominic Bianca
Mr. Mike Brown
Ms. Suzanne Buck
Mrs. Jane Caughey
Ms. Shannan Coomber
Mr. & Mrs. Morty Dinkin
Mr. Bernard Farrell
Ms. Karen Farrell
Ms. Kathleen Farrell
Mr. Mark Feeney
Mr. Joe Glynn
Mr. & Mrs. Harry Haberman
Ms. Susan Haddow
Mr. Jack Kelly
Mr. Michael Koval
Mrs. Dorothy Martin
Mrs. Fiona Marinelli
Ms. Dolores Martinez
Mr. & Mrs. Greg Moberg
Mr. Todd Ranson
Mr. & Mrs. Brad Reiter
Mr. Howard Rombey
Ms. Aurelia Romero
Ms. Tracy Sanok
Ms. Maria Sant
Mr. Ronald Shough
Mr. Joe Sommers
Ms. Jane Watkins

*A Special
Thank You*

The Recreation Department would like to thank the Premiere Theatre Company for their generous donation of tickets to their performance of *Scrooge* in Asbury Park. It is always so amazing when individuals and organizations in the community step up and assist The Arc of Monmouth. We are very grateful for this donation to share with some of Arc's served individuals.

Arc of Monmouth Representatives Attend National Conference



Immediate Past President Rhona Levy, her son Myles, and Executive Director Mary Scott attended the 2007 National Convention of The Arc of the United States in Dallas, Texas. They are pictured here at the President's Reception.

November is National Caregivers Month Lunch & Learn Series Planned

Come join us for a light lunch and hear the experts address issues that will impact you and your family member on November 8th, 14th and 29th from 12:00 p.m. to 1:30 p.m.

Why Should I Care? Why Advocacy Matters!!!

Presented by:

Denbigh Dixon, Director of Family Advocacy, The Arc of New Jersey

Thursday, November 8

(Schools are closed - bring your family member)

Your family member's services and supports are not guaranteed; they can be cut at any time. We will show you how to advocate on behalf of your family member. Learn how you can become involved in advocacy without leaving home and with a minimal investment of time.

Let's Talk Behaviors

Presented by:

Kristen Creed, Director of Health Services, The Arc of Monmouth

Wednesday, November 14

Has behavior been a barrier to your family member's progress? Do you know what a behavior intervention plan is and how it should be developed? This session will provide you with a better understanding of the function behaviors serve in the environment, data collections and effective intervention techniques. Replacement behaviors will be discussed.

Transition: A Process of Discovery ... things you were never told, and never even knew to ask!

Presented by:

Verna E. Wallace, Director of Self Direction Education & Interagency Collaboration Neighbors, Inc.

Join us for a candid discussion about how you can work to better understand the funding streams and service systems in New Jersey and avoid the pitfalls that occur after high school graduation. *Plan ahead!* Maximize the high school years and learn what you can do *before* graduation day.

Pre Registration is required. Please call Sarah Logan at 732-493-1919, ext. 665

Disability & The Law: Real Life Choices: Expanding What is Available

By Herbert D. Hinkle, Esq. & S. Paul Prior, Esq.

Real Life Choices ("RLC") is an innovative program operated by the New Jersey Department of Division of Developmental Disabilities ("DDD"). In its residential form, RLC will provide a significant amount of money annually (up to \$64,000) to enable an eligible client to remain at home in lieu of being placed into a supervised living arrangement (e.g., group home, supervised apartment, etc.).

Despite the fact that DDD is spending in excess of \$50 million annually on the RLC program it has yet to issue formal regulations. Instead it relies on what largely amounts to a brochure and word of mouth policies. This hopefully will change in the future, and DDD informal policies will become fixed and in writing. Nevertheless, here are some thoughts about the existing program:

DDD uses a combination of state money and federal Medicaid to fund the program. Governing laws require that service conform to individual needs. This calls into question DDD's

practice of placing its clients into one of four categories to determine funding. DDD's practice also appears contrary to the notion of service being appropriate and tailored to individual needs, and would probably not withstand a challenge when demonstrated need exceeds DDD spending limits. Likewise, DDD's insistence on limiting RLC funding so as to exclude funding for housing costs seems to also contradict state and federal law.

How does a client become eligible for RLC's funding? A client must be on DDD's priority waiting list for residential placement. Clients are offered the RLC option based on the length of wait. The rule of the thumb is that the estimated wait time will be 5 years. Priority waiting list placement is available when parents are 55 or older or for good cause. (There are other articles on the authors' website which explain the priority waiting list in more detail.)

Herbert D. Hinkle, his partners, Ira M. Fingles and S. Paul Prior, and their colleague, Valerie A. Powers Smith, maintain a statewide law practice with

offices in Lawrenceville, Marlton, and Florham Park, New Jersey, and Plymouth Meeting and Yardley, Pennsylvania. They lecture and write frequently on topics of law, aging, disability and estate planning and are available to speak to groups in New Jersey and Pennsylvania at no charge. Comments and suggestions for future articles should be mailed to: Hinkle, Fingles, & Prior, Attorneys at Law, 2651 Main Street, Suite A, Lawrenceville, New Jersey 08648. You can also browse their website at: WWW.HINKLE1.COM.

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The Arc of Monmouth is a Real Life Choices provider.

Festival of Trees

Once again, the recreation department will have a tree set up for the Festival of Trees at the Sheraton in Eatontown. The tree will be on display from Dec. 1st to Jan. 1st. *The goal is to raise money through the display of our tree.* Any time after Dec. 1st, you may stop by the Sheraton and donate money in honor of our tree or you may send a donation to our office and the money will be applied toward the vote for our tree. A donation can be sent with your registration form or over the website or phone with a credit card.

On Dec. 11 the Sheraton hosts a holiday reception and announces the agencies that have raised the most money. The reception starts at 5:30 p.m. and includes entertainment and desserts free of charge.

Representatives from The Arc of Monmouth's recreation department will be on hand telling people about our tree and the organization.

Thank you for your support!

Tara Luft Assumes Director of Development Position



This past summer The Arc of Monmouth welcomed a new department head as Tara Luft assumed the responsibilities of Director of Development.

Tara has been working in the development department since 2002 first as Development Associate and then as

Assistant Director, giving her the experience she needs to head up the department. She also brings years of experience from the Monmouth Council of Girl Scouts and the Count Basie Learning Center, where she wrote grants and organized events, among other duties.

Executive Director Mary Scott said, "I am very pleased that Tara Luft has accepted the leadership role in this demanding department that is so vital to the work of the agency."

The Arc of Monmouth would like to welcome Tara to her new position and wish her years of luck and success in it.

The Arc of Monmouth Wins big at County Fair

The Arc of Monmouth's craftspeople among our served individuals had a proud day in July at the Monmouth County Fair. All five of our Adult Training Centers (ATC), Green Grove, Meridian, Shore, Tinton Falls, and Western Monmouth, contributed handmade crafts for display at the fair. We are proud of all of our craft creators, all of whom returned with ribbons of various colors in appreciation of their work.

Crafts are generally available from our ATCs. These include (among other items) ceramics, wearable art, picture frames, wreaths and framed art such as dried flower arrangements or modern-art paintings. Anyone is welcome to stop by the centers to browse or buy.

Creating crafts is one among many fun, educational and lucrative activities in which served individuals participate at the ATCs.

Andrea Noren, Director of Residential Retires



The Arc of Monmouth was extremely fortunate in 1982 when Andrea Noren began her career in the residential department. She was the manager of Marc Manor Group Home, East Main Group Home and Supervised Apartments before becoming Assistant Director of Residential. From there she moved on to Director of Residential in 2000.

What made Andrea special is that she always showed a genuine sense of caring for each individual living in the group homes and apartments. She

served as a strong advocate for medical needs as well as a support to families during difficult times such as when an individual was ill, in the hospital, or struggling to adapt to their new home in the community or away from their family home.

Andrea was a leader at The Arc of Monmouth and staff looked to her for guidance and support. She helped many people learn how to use the computer, email and set up such systems in the residential department.

She will be greatly missed by everyone with whom she came into contact: individuals in the group homes and apartments as well as her coworkers in the department and throughout the agency.

The Arc of Monmouth wishes Andrea well in all of her future endeavors.

Annual Survey Results are in

This year we again conducted our surveys of persons served, families, staff and other professionals to hear their feedback - to find out how we are doing in meeting their expectations and our mission. We recently summarized all of the survey responses and were pleased at what we saw. We would like to share these results with you.

More than 73% of the people we serve said that the program or service they receive "always" helps them reach their personal goals. Another 19% said the program "sometimes" helps them reach their personal goals. When asked to rate the staff who work with them, 84% said the staff "always" treats them with respect. Regarding their opportunities to express their opinions, 76.7%

said they "always" have chances to express their opinions. When asked to list specific ways they were helped, notably, 64% said the program helped them become more involved in community activities. This year we were happy to receive so many surveys back from the people we serve; 309 persons served participated.

The surveys we received back from families also offered us good information. The majority of respondents were parents (76%). Fifty-one percent (51%) of respondents identified that they had a family member living in one of our residential programs. Most of the respondents were also familiar with our recreation programs (60%), our health services (79%), the Work Opportunity Center (61%) and Adult

Services (50%). Eight-five per cent (85%) of respondents rated The Arc's services as "excellent" or "very good" and 90% rated "respect for served individuals" as "excellent" or "very good." Very few family members identified a specific service their family member would need over the next two years; those services mentioned included housing, respite, continuing education and transportation.

Survey results have been shared with department heads, persons served and staff, and results have helped us to plan our short and long range goals for the organization. Thank you to the people we serve, and to all Arc members and/or families of persons served who participated in our survey. Your input is very important to us.

Harriet Sorensen
 Carolyn Zagury
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Harry, Beezy & Doug Douty
 New Jersey Hospital Assoc
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 Margaret Pryor
 Kathryn Tarantino
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 Joel Cantor

Carolyn Zagury
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 Thelma Bartolf
 Laura Sofield
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 Institute for Healthcare Improvement
 Bayshore Community Hospital
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 Margaret Fisher
 Martin Weiner
 Barbara Faruggio
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 Eddilyn Pelanz
 Jacqueline Cush-Mahalik

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 Danny Roberts
 Dave Stein
 Vickie Stelmach-Taylor
 Sean Sullivan

Donor:

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 Barbara Gebhardt
 Patti & Alan Blume
 Myles Levy
 Megan A. Sullivan

Happy Birthday:

Fr. Bill Drobach
 Judith Hilton
 Judith Hilton
 Bill Klein

Donor:

The Kardane Family
 Diane Dey
 Jeanne Isherwood
 Patti & Alan Blume

Congratulations:

Maria & Peter Calamari
 Anya Suzanne
 Lindsay Winograd

Donor:

Marie Armentano
 Lucille Solden
 Lucille Solden

Memorial or Special Gift Request

Please print complete names and addresses.

Donor: _____

Address: _____

City/State/Zip: _____

Phone: _____

Amount of Donation \$ _____

(circle one)

In memory of - In Honor of - Happy Birthday

Other _____

Name of the Person for whom donation was made:

Card To Be Sent to:

Name: _____

Address: _____

City/State/Zip _____

Mail to:

The Arc of Monmouth, 1158 Wayside Road, Tinton Falls, NJ 07712

New Members Welcome - Join Today!

There are several memberships from which you may choose.

Please be as generous as your means will permit.

Regular Members - \$25.00 Supporting Member - \$35.00

Patron - \$50.00 Benefactor - \$100.00

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Please charge my MasterCard/Visa/American Express:

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The Arc of Monmouth, 1158 Wayside Road, Tinton Falls, NJ 07712

Thank you to those that contributed to our most recent appeal
 (Please note: these are all of the donations received prior to *The Turning Point* going to press.)

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Fran Schneider
 Mary Scott
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 Audrey Tracey
 Albert Trecate
 Catherine Vogel
 Roderick & Cynthia Webster

Thank You.

Upcoming Events

- November 8** “Lunch & Learn” Series: Why Should I Care?
Why Advocacy Matters!
- 14** “Lunch & Learn” Series: Let’s Talk Behaviors
- 22 & 23** Agency Closed for Thanksgiving
- 29** “Lunch & Learn” Series: Transition: A Process of Discovery
Things you were never told ... and never knew to ask!
- December 7** 41st Anniversary Winter Glow Ball
- 24 & 25** Agency closed for Christmas Holiday
- January 1** Agency Closed for New Year’s Day

For more information call 732-493-1919
or go to www.arcofmonmouth.org.



Photo by Peter Mitev

HELP WANTED

Do you want to make a difference?

The Arc of Monmouth is looking for caring and responsible people to work with us.

We offer a variety of full and part-time jobs: days, nights and weekends, accommodating various schedules.

We also have many volunteer opportunities and we offer student internships!

For more information call
(732) 493-1919, ext. 610
Fax (732) 493-0739

The
Arc
of Monmouth

1158 Wayside Road
Tinton Falls, NJ 07712

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